CASE STUDY IN ENTERPRISE AGILITY:
JIRA DESIGN, CONFIGURATION, AND IMPLEMENTATION

What is Enterprise Agility?

In times of significant change – such as the automotive industry's transition to software-defined vehicles (SDVs) – businesses with enterprise agility are often those best able to adapt, compete and thrive. "But what is enterprise agility?" you may ask.

According to the Project Management Institute, "it is the ability of an organization to rapidly adapt to market and environmental changes in productive and cost-effective ways."

There's more than one way to achieve enterprise agility, but among the most well-known in software development circles is via Atlassian's suite of technologies, such as Jira or Confluence, which help enhance collaboration, streamline project management and improve workflows.

These products are powerful and can help companies drive meaningful change in their processes. However, companies seeking agility often dive into Atlassian products with the expectation of instant change and streamlined project management. Those who expect a plug-and-play solution commonly become frustrated with these products due to the expertise needed to run and maintain them effectively. They end up with thousands of unique tasks, limited reporting capabilities and hindering the efficiency improvements they expected.

Maximizing Returns on Technology Investments

To take full advantage of the benefits of Atlassian's products, teams need to understand how to integrate the technology within their software development workflows. **That's where we come in!**

Envorso is an Atlassian Silver Partner with experienced leaders and users of Atlassian processes. We help you get the most out of your technology investment by streamlining processes, setting standards and offering technical guidance for internal users. We have proven experience implementing a wide range of Atlassian products and features, ensuring they work together to create an efficient project management ecosystem. Our teams have the knowledge to help you complete projects successfully.

Enterprise Agility in Action

In one such case, an automaker was struggling to implement its Jira instance effectively and efficiently, resulting in low internal adoption rates, efficiency and a lack of agility to adjust to changing demands for software products among drivers and consumers.

The Challenge

The electric vehicle manufacturer had little control over the implementation of Jira in their business. The application was used inconsistently across the business, and no templates or reports were available. Teams were not leveraging data from tools thereby severely limiting their business value.

They were not getting the best value from Jira, and it was clear we could help them. Envorso provided a product leader who was experienced in optimizing the implementation of Jira across the software product factory.

The Solution

Envorso deployed a professional architect alongside a dedicated support team, each specializing in the meticulous crafting and deployment of Atlassian systems. With our team's guidance, the automaker curated an end-to-end toolchain with premier solutions, such as Jama, Jira Software, Jira Align, Jira Service Management, BitBucket, and others.

With these tools in place, Envorso helped standardize Jira processes, dashboards, reports, plans, and roadmaps to suit the client's needs and migrated from an on-site data center to Atlassian's cloud offering for Jira software. Comprehensive plans and roadmaps, spanning the entirety of the software development lifecycle, were meticulously constructed.

In addition, Envorso integrated Jira Align for a standardized view of all projects to ensure 24/7/365 service availability, with scaled agile frameworks in place for monitoring, intake and resolution of issues.

The Results

Integration between Atlassian products enabled the client to automate aspects of the "Software Factory," from management of requirements, work and source code to software testing and delivery.

With strategic guidance and implementation support from Envorso, the automaker:

➢ **Strengthened governance** and refined **control of Jira products**.
➢ Reduced **1,800 custom projects** to **1,400 standardized, templated projects**.
➢ Simplified and refined **project-level dashboards and reports**.
➢ Enabled a **real-time portfolio view of all projects** for leadership, replacing manual processes that took up to 6 weeks.
➢ Streamlined the **triage and assignment of work** based on issue and bug intake.

To learn how Envorso can bring enterprise agility to your team, visit our website at **contact us** today or visit **www.envorso.com**.